





Download or update the ERGO Estonia app





Mobile app usage guide

Start the app



Sign in to access all ERGO

app services.

ERGO Create PIN ne you can login to ERGO APP faster by creating a PIN Skip 1 2 3 4 5 6 7 8 9 0 ×

Create PIN

Once you've created the PIN, you can sign in to the mobile app faster next time.

After you sign in, the following options are available:



In the "Policy" section, you can read the description of your insurance policy and see your covers

Submission of claim notice

| ERGO | 2, ♀ | | — — — |
|---|--|---------------------------------|--|
| | YOUR NAME Logout | YOUR NAME Logout | |
| Claims application process is easier and more convenient than ever! | Confirm your contacts | Select services | |
| | Phone 🗸 | Outpatient treatment | |
| | E-moil 🗸 | Inpatient treatment | |
| Fill out an Take photos Receive | aular vernauntebarlaunter otaut | Prescription medications | Add file Add photo of financial documents (check and invoice) and other relevant information |
| application of documents aecision | | Prenatal care | |
| | | Dental treatment | Choose from callery |
| File a claim | | Vaccination | |
| E हिंद्र है | CLEAR CONTINUE | Spectacles, lenses | CLEAR CONTINUE |
| Salact | Entor your contact | Prophylactic examinations | Tala and she of the |
| "Claims application" | information | Treatment of critical illnesses | lake a photo of the payment document or |
| | Phone, Email. If you're | Other medical treatment | select it from your phone gallery |
| | signed in, your data is automatically filled in. | Outpatient rehabilitation | |
| | | CLEAR CONTINUE | |

Mark the treatment you are seeking compensation for



Enter the amount paid for the treatment service and add the documents

If there are several payment documents, click "Add invoice" under the appropriate cover.

If you want to add e.g. a referral, click "Additional Document".

| Your bank account Your bank account number Bank ✓ Bank account number IBAN ✓ |
|---|
| Your bank account number |
| Bank 🖌 |
| Bank account number IBAN 🛩 |
| |
| Name of account number owner 🗸 |
| Bank account owner personal code 🗸 |
| Total expenses 🗸 100.00 EUR |

Your bank account to which indemnity will be paid

Enter and/or verify your bank account information and total expenses.



FILE A CLAIM

Confirm Terms & Conditions

Click "Claim Notice" to submit the claim notice.



Confirmation of receipt of claim notice will be sent to you by email



If you are not able to access the mobile app, please contact ERGO Customer Service at 610 6500 or email info@ergo.ee

- check whether your insurance contract is valid;
- specify whether the data submitted about you are correct in the ERGO customer base.

